

GDPR Data Subject Rights

Policy Statement



DANX
Carousel

GDPR

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1. Introduction

The DANX Carousel Group of companies (hereafter “The Group,” “We,” “Our”) is a time critical service logistics specialist with strong positions in the UK, Ireland, Benelux, DACH, Iberia, Nordics, Baltics, and Poland. The Group consists of DANX, DANX ILS, UT, TBS, FOMAB, TLS Group, LPR Group, Carousel, Alltrans, and Logik.

The Group is a comprehensive partner for logistics and supply chain services such as time-critical spare parts distribution, warehousing, final mile, linehaul, battery logistics, customs clearance, servicing, installation and more.

2. Purpose and scope

This policy outlines the rights of individuals (data subjects) to access, rectify, erase (“right to be forgotten”), restrict, withdraw consent or object to the processing of their personal data and the right to data portability and to be able to lodge a complaint if resolution can’t be found, directly with the relevant supervisory authority.

This relates to:

- All personal data processed across all regions within the DANX Carousel Group across the UK, EU, and EEA countries
- All internal and external stakeholders (employees, contractors, and third parties processing personal data on behalf of the Group)

3. Data subject rights

Individuals have the right to access, rectify, erase (“right to be forgotten”), restrict, or object to the processing of their personal data, by contacting the Group Data Controller Officer, they also have the right to data portability and to withdraw consent and to be able to lodge a complaint if resolution can’t be found, directly with the relevant supervisory authority (details of which are provided in Appendix B).

Upon an **access** request, the data subject will be provided with clear, transparent information about how their data is being processed, a copy of their personal data and any supplementary information about processing activities.

In the event of inaccurate or incomplete data, we will verify the accuracy of the data, **rectify** errors promptly and inform third parties if rectified data has been shared.

Data subjects may request **erasure** of their data when it is no longer necessary, consent is withdrawn, processing is unlawful, or if they object and no overriding legitimate grounds exist. This right is not absolute and may be refused under specific legal grounds.

Data subjects have the **right to withdraw consent at any time as easily as it was given, and processing will stop** unless another lawful basis applies and update any systems to acknowledge the request.

Data subjects may request **restrictions** on the processing of data when data is inaccurate, processing is unlawful, but erasure is not desired or when data is needed for legal obligations. Processing is limited to storage unless consent is given or legal grounds apply.

Data subjects have the right to request data **portability**, this must be done in a structured, machine-readable format when transferred to another controller. This applies when processing is based on consent or contract and carried out by automated means.

Data subjects have the **right to object** to the processing of data based on legitimate interests, consent or public interests; processing must cease unless compelling legitimate grounds are demonstrated.

Data subjects have the right to opt out of **automated decision making and profiling**, request human intervention or request not to be subject to decisions based solely on automated processing. This is unless it is necessary for a contract, authorised by law or based on explicit consent. The data subject will be informed in advance if automated decision making and profiling is being used.

For details on how to raise a request and information on how a request is handled please refer to our Data Subject Rights Procedure.

In the unlikely event that individuals are dissatisfied with the response, they can **lodge a complaint** directly with the relevant supervisory authority. (Details of which are provided in Appendix A) or seek judicial remedy.

4. Exemptions and limitations

Requests may be refused or limited if:

- They are manifestly unfounded or excessive
- Disclosure would infringe on the rights of third parties
- Legal exemptions under national laws apply (e.g., research exemptions)

5. Adoption of policy

The DANX Carousel Group's Data Subject Rights Policy statement was adopted and approved by the GDPR Executive Team Sponsor on 13th November 2025.

Appendix A – Supervisory Authorities contact details

Country	Authority	Website
Denmark	Danish Data Protection Agency (Datatilsynet)	https://www.datatilsynet.dk/english
Sweden	Swedish Authority for Privacy Protection (IMY)	https://www.imy.se/en/
Norway	Norwegian Data Protection Authority (Datatilsynet)	https://www.datatilsynet.no/en/
Finland	Office of the Data Protection Ombudsman	https://tietosuoja.fi/en/home/
Estonia	Estonian Data Protection Inspectorate	https://www.aki.ee/en
United Kingdom	Information Commissioner's Office (ICO)	https://ico.org.uk/global/contact-us/
Ireland	Data Protection Commission (DPC)	https://www.dataprotection.ie/en/contact/how-contact-us
Germany	Federal Commissioner for Data Protection (BfDI)	https://www.bfdi.bund.de
Spain	Agencia Española de Protección de Datos (AEPD)	https://www.aepd.es
Iberia (Corporate)	Iberia Líneas Aéreas de España, S.A.	https://cnpd.pt

Review and revision of Policy

This policy will be reviewed and revised annually for compliance to the policy content or as required if changes to legislation apply sooner.

Contact

If you have any questions relating to the content of this policy, please direct them to gdpr@danxcarousel.com